

# Cancellation & Make-Up Policies

**MAKE-UP POLICY:** Make-ups are not guaranteed. Two make-ups are allowed within the same session if pre-paid, subject to availability. You must call Head Coach Emir 732-895-8305, 48 hours in advance of a private lesson in order to qualify for a make-up. Make-ups may not be transferred to another person or redeemed for credit/cash.

**PRIVATE LESSON & COURT RESERVATIONS:** 48-hour advance notice is required to cancel any court time reservation or private lesson, or the person who booked the court/lesson will be charged the full court plus lesson fee. Please call coach Emir to cancel. You must actually speak with him to confirm your cancellation.

**CANCELLATION/REFUND POLICY:** Once a session has begun, there will be no refunds or partial refunds. Refunds will not be issued for any missed classes or missed make-up classes. Exceptions will be made for (i) medical reasons with a doctor's note on a case-by-case basis and (ii) relocation of greater than 25 miles from the club. A \$25 administrative fee will be charged with respect to any credit or refund given.

No refunds will be issued for weather-related postponements or cancellations.

*All private lessons under HAMZIC All American Training, LLC must be prepaid and you must sign the liability and consent forms. Anyone interested in booking lessons or programs with Head Coach Emir may do so. He or she must have a reservation and agree to our 48-hour cancellation policy. If you do a no show or cancel with less than 48 hr. notice, the full lesson fee will be charged!*

